

**Rainforest Action Network**

**For the attention of  
Ginger Cassidy  
Executive Director**

17<sup>th</sup> September 2020: By e-mail

Dear Sirs

I refer to your email dated 31 August 2020 which was sent to our CEO Mr Mark Wakeford, and which attached a letter of the same date. In my capacity as the Head of Sustainability of Indofood Agri Resources Ltd (“**IndoAgri**”), I set out below IndoAgri’s response to your letter. This letter should not be construed as a response for and on behalf of any entity other than IndoAgri and its group of companies.

With respect to your references to your team’s work to “*identify published policies and standard operating procedures via a review of the website/s*”, please be informed that IndoAgri does not, as a matter of policy, publish its standard operating procedures (“SOP’s). We have a large number of SOP’s covering all aspects of our operations, and it would be impractical to publish all such SOP’s. Such SOP’s are regularly reviewed and updated. It is therefore incorrect to state in your evaluation “No SOP’s”.

Nevertheless, and as you are no doubt aware, IndoAgri does publish its sustainability policy on its website: <http://www.indofoodagri.com/managing-sustainability.html>. A review of IndoAgri’s web page will inform you that IndoAgri’s sustainability policy which in turn drives its standard operating procedures, is underpinned by a set of core commitments which includes “*free prior and informed consent (FPIC)*” and “*no deforestation and conservation of High Conservation Value (HCV) and High Carbon Stock (HCS) areas*”. I can confirm that we have detailed SOP’s covering these areas, of FPIC, and we use the HCS evaluation methodology using the HCS toolkit approach as outlined in our sustainability policy.

We further note that your "draft evaluation" refers to the RSPO Complaints Panel decision dated 2 November 2018 (the “RSPO Decision”) regarding the complaint lodged by your organization with the RSPO. As you are well aware, the RSPO Decision makes no findings relevant to FPIC or HCV or HCS areas. Furthermore, your "draft evaluation" fails to make reference to the fact (of which you are also well aware) that PT PP London Sumatra Tbk disagrees with the findings made by the RSPO, which refused to afford the company an opportunity to address the allegations considered by the RSPO.

We trust that this clarifies.

IndoAgri reserves all of rights to reject or challenge any inaccurate representation or assessment by RAN of IndoAgri’s policies.

Yours faithfully

**Indofood Agri Resources Ltd.**



Muhammad Waras  
Head of Sustainability

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